

I am going to

RIDEAU HALL



1 Sussex Drive
Ottawa, ON
K1A 0A1

BEFORE ARRIVAL

Depending on the time of year you are visiting Rideau Hall, the services being offered may be different.

Please check the website at www.gg.ca to determine whether you need to make a reservation or if you will be able to drop in.

If you have any questions or concerns, or need help with accessibility, please contact guide@gg.ca.



ARRIVAL

There are three (3) gates I can use to enter the grounds of Rideau Hall.



The MacKay Gate is located on MacKay Street near Union Street.



The Sussex Gate is located on Sussex Drive, near the roundabout.



The Thomas Gate is located on the corner of Thomas Street and Rideau Gate. It is the gate closest to the Visitor Centre.

THE VISITOR CENTRE



The Visitor Centre is beside the Thomas Gate.

Here I can use the washroom and get more information about Rideau Hall.

There are no washrooms inside Rideau Hall, except for emergencies.

PLAYGROUND



I can play at the playground before or after my guided tour.

It can be noisy here with other people playing.

If I need some quiet, I can sit at the picnic tables.

THE GROUNDS



I walk along the path to go to Rideau Hall. On my walk I will see flowers and sculptures, and lots of trees. Some of the trees have plaques at the bottom of them. I can read these plaques to learn about who planted the trees.

I cannot touch the sculptures, but I can look at them.

Sometimes there are vehicles driving on the roads or paths of the grounds. I must pay attention and be careful if there are vehicles driving by.

GOING ON A GUIDED TOUR



I am going on a guided tour!

To start my tour, I meet my guide in front of the residence near the fountain.

My guide is wearing a uniform.

Other people may join our tour too. Sometimes there are 25 people on a tour. They are here to learn and have fun just like me!

SECURITY CHECK



Before I go inside, I will pass by a small building. This is for the security guards. They are here to help us. They may watch our group go inside the residence.

SECURITY CHECK



I must go through a security check to enter Rideau Hall.

The security guard will ask me to put anything I'm carrying in a bin and walk through a metal detector. If I am wearing anything metal, like a watch or a belt, I might be asked to remove it.

There is no baggage check or coat room at Rideau Hall.

SECURITY CHECK



After I pass through the security check, I will see a front desk where other security guards are sitting. They are there to help keep me safe.

This space can be noisy, with other visitors and staff coming in and out of the room.

If I need to sit down, I will ask my tour guide. There is a bench after the security check where I can sit down.

RULES



Rideau Hall has a few rules to help me stay safe and have fun. I will try to follow these rules:

- I must stay with my guide.
- I must use my inside voice.
- I must walk, not run.
- I may not eat or drink anywhere inside Rideau Hall.
- I will not touch the objects unless I am told I can touch them.

If I feel tired, I can ask my guide where I can sit. If I feel anxious or upset, I can ask my guide if I can go to a quiet room.

THE GUIDED TOUR

The tour is starting!

It will take about 45 minutes.

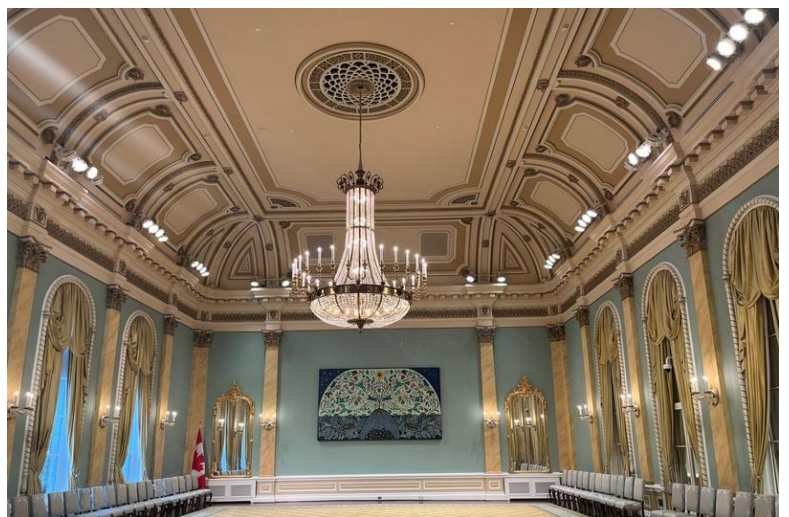
The tour starts on the second floor of the residence. I will need to walk up a set of stairs to get there. If I need to use the elevator, I will ask my guide.



THE GUIDED TOUR

My friendly guide will take me through many different rooms and tell me about history.

If I have a question, I will raise my hand and wait until it's my turn.



GOOD-BYE!



It is the end of the tour.

My guide is showing me the exit to the building.

I can continue to explore the grounds outside if I want.